



Email: rma@linkcanada.ca

75 Shields Court, Unit 1, Markham, Ontario L3R 9T4
 TEL:(905)477-3610 EXT 235 FAX:(905)477-4223

RMA Request Form

Company Name:						Customer Code:			
Address:		City:		Prov.:		Postal Code:			
Contact Person:		Phone:		Fax:		Date:			

ITEM CODE	QTY	SERIAL NO.	INVOICE NO.	INVOICE DATE	PROBLEM	RMA NUMBER

Remark:	
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- Fill out the form and email to: rma@linkcanada.ca RMA number will **ONLY** be issued with all information provided.
- Label the problem on each defective unit and stick the label directly on the unit.
- Mark the RMA number clearly on each shipping box and ship the units prepaid to us. Any freight collects shipment and/or without RMA number will **NOT** be accepted.
- Link Computer is not responsible for any lost or damage shipment.
- Service charge of \$30 per item if the RMA item proves not to be defective, and we will return item freight collect.
- RMA return for credit **MUST** be in full original packaging and in NEW, reselable condition.
- RMA number will be issued within 24 to 48 hours after receiving the RMA Application Form.
- Please **DO NOT** include accessories, manual and etc with RMA return except that the returned products are for pre-authorized credit or DOA.
- RMA operating hours: Monday-Friday 9:00am-12:00pm, 1:00pm-5:00pm.
- RMA number will be valid for 14 days **ONLY**.