Email: rma@linkcanada.ca

2600 John Street, Unit 122, Markham, Ontario L3R 3W3
TEL:(905)477-3610 EXT 235 FAX:(905)477-4223

RMA Request Form

Company Name:						**Customer Code:**	
Address:		**City:**		**Prov.:**		**Postal Code:**	
Contact Person:		**Phone:**		**Fax:**		**Date:**	

ITEM CODE	QTY26	SERIAL NO.	INVOICE NO.	INVOICE DATE	PROBLEM	RMA NUMBER

Remark:	

1. Fill out the form and email to: rma@linkcanada.ca RMA number will **ONLY** be issued with all information provided.
2. Label the problem on each defective unit and stick the label directly on the unit.
3. Mark the RMA number clearly on each shipping box and ship the units prepaid to us. Any freight collects shipment and/or without RMA number will **NOT** be accepted.
4. Link Computer is not responsible for any lost or damage shipment.
5. Service charge of $30 per item if the RMA item proves not to be defective, and we will return item freight collect.
6. RMA return for credit **MUST** be in full original packaging and in NEW, reselable condition.
7. RMA number will be issued within 24 to 48 hours after receiving the RMA Application Form.
8. Please **DO NOT** include accessories, manual and etc with RMA return except that the returned products are for pre-authorized credit or DOA.
9. RMA operating hours: Monday-Friday 9:00am-12:00pm, 1:00pm-5:00pm.
10. RMA number will be valid for 14 days **ONLY**.